

Joan O'Leary
3315 Clement Street
San Francisco CA 94121

Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a senior living in the outer Richmond District of San Francisco. My main needs are home phone and home computer internet service. For years I used AT&T for Basic local home phone service and found that the price kept going up yearly. I did not subscribe to their long distance service as it was exorbitantly expensive. My ISP provided me with a slow internet connection. When I inquired with AT&T about their U-Verse service, I was told it was not available at my address. I found it difficult to understand since after all I live in Tech City, but AT&T apparently did not feel that the outer areas of the city were that important. When I heard that Sonic was coming to our area, I immediately contacted them and asked that they let me know when they would be in my area. I now have Fast DSL with Wi-Fi and also have access to phone service which includes free long distance and overseas calling through Sonic at a lower price than I paid for the previous very inferior services. I also enjoy their excellent customer service and feel comfortable with their strong privacy policies. Also, with this new service I have expanded my internet uses. I also have referred their business to many of my friends.

I feel that it is wrong to allow the BIG companies to have a Monopoly so they can charge exorbitant prices to seniors and others who cannot afford their prices. Please DO NOT allow this to happen.

Joan O'Leary